

## WARRANTY POLICY AND PROCEDURE WP-5020

### A. APPLICABLE EQUIPMENT

Applicable Series or Model	Designation or Gear Diameter	Warranty period months from date of original unit start-up / months from date of original shipment, whichever occurs first.		
<b>Bare Shaft Unit</b>				
URAI® & URAI-J® <i>Including DSL</i>	2½ - 7-inch			24 / 30
RAM™ & RAM -J™	4½ - 6-inch			24 / 30
RAM-X	155, 225, 280, 400 & 500			24 / 30
RAM-X	600, 770, 800 & 1000	12 / 18		
RCS & RCS-J	7 & 8 inch	12 / 18		
<b>Standard Factory Package</b> (Note that Bare Shaft Blower is covered separately above. Explicitly not included in Standard Factory Package warranty are drive belts, filter elements, hoses & fittings, gauges & switches)				
EasyAir® 8000	All sizes			18 / 24
EasyAir® X2	50, 65, 100, 150 & 200			18 / 24
EasyAir® X2	250 & 300	12 / 18		

Note: Units not explicitly listed (i.e. mechanical seal gas units including URAI-G®, water sealed units, steam blowers, TRI-NADO™, DVJ & DPJ series units, ROOTSFLO™, RAM-JT & special material units, etc.) are specifically excluded from this amended policy and will conform to the General Terms of Sale GTS-5001.

### B. APPLICABLE CUSTOMER CLASSIFICATIONS

All Customers purchasing applicable equipment.

(Note: OEMs authorized by Dresser Roots and Authorized Distributors will pass the warranty on to their Customers.)

### C. WARRANTY PERIOD

Per tabulation above in item A.

[For example an EasyAir® X2 200 with a 400 RAM-X blower inside would have a warranty period of 24 / 30 on the blower and a warranty period of 18 / 24 on included package items]

### D. POLICY

Dresser Roots warrants that the applicable equipment will meet all applicable specifications and other specific unit and work requirements hereof. Equipment will be of good quality and will be free from defects in material and workmanship. All claims for defect units under this warranty must be made in writing immediately upon discovery and, in any event, within the warranty period stipulated in item A above.

Buyer agrees to follow Dresser Roots operating and maintenance instructions; maintain accurate records of same and provide these records upon request in order to process any claim.

### E. PROCEDURE TO REPAIR OR REPLACE AT Roots' OPTION\*

- 1) Customer ships the defective unit to Dresser Roots or the Authorized Distributor FREIGHT PREPAID.
- 2) Dresser Roots or the Authorized Distributor will, at our option, ship a replacement unit FREIGHT COLLECT or repair the unit and return it to Customer FREIGHT COLLECT.

F. This policy and procedure, and the grant of the warranty herein, is expressly subject to and conditional upon Buyers acceptance of GTS-5001, except as modified hereby. The foregoing is expressly in lieu of all other warranties whatsoever, express, implied and statutory, including without limitation, the implied warranties of merchantability and fitness. Except for the remedies permitted under Dresser Roots Terms and Conditions of Sale, GTS-5001, as modified by this WP-5020, the foregoing is Dresser Roots' only obligation and Customer's exclusive remedy for breach of warranty, contract, tort or otherwise. In no event shall Customer be entitled to incidental or consequential damages, including without limitation any damage, loss or injury of whatsoever nature which does not flow directly from the act or omission in question but from a consequence or result of such act or omission including, but not limited to, any loss or anticipated loss of profit, loss or anticipated loss of revenue, business interruption, loss of use of any equipment, loss of any contract or other business opportunity and any other indirect loss of a similar nature. Any action for breach of this agreement must commence within two (2) years after the cause of action has accrued.

**I have read and understand the Warranty Policy.**

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date

## **\*WARRANTY POLICY: REPAIR OR REPLACEMENT PROCEDURE**

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1. The Authorized Distributor of Dresser Roots is contacted by customer with a warranty claim for an applicable unit as defined in item A of WP-5020
2. Distributor must obtain Serial Number and call Dresser Roots Service Manager, Small Rotary Products, to ensure that the Warranty Policy applies and the unit is within the warranty period
3. Distributor receives the unit for inspection and disposition by Roots' Service Manager, Small Rotary Products. Any freight charges incurred between the Distributor's facility and the Customer's plant are Customer's responsibility. Customer pays all Distributor charges related to removal and installation of the unit repaired or replaced under this warranty
4. Distributor completes warranty inspection report and forwards with unit nameplate to Dresser Roots Service Manager, Small Rotary Products for processing

NOTE: If the Distributor does not have necessary repair parts or replacement unit in stock, the Distributor should immediately advise Roots' Service Manager, Small Rotary Products

5. The required repair parts or a replacement unit will then be sent to the Distributor FREIGHT PREPAID. Unless Dresser Roots factory requests return for further inspection or analysis, the warranty claim parts or unit shall be scrapped at Distributor's facility
6. Items A through F of **WARRANTY POLICY AND PROCEDURE WP-5020**, with the exception of Item E, apply as if set out herein in their entirety. Only Item E, "PROCEDURE," of WP-5020 is being expanded for simplicity.

**I have read and understand the Warranty Repair or Replacement Procedure.**

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Signature

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Date